

# **RealPTT Agent Platform Guide Manual**

ShenZhen Corget Technology Co., Ltd.

# Catalogue

<ul> <li>RealPTT Agent Platform Homepage</li> </ul>	2
二 Function of agent management platform	
2.1 Company Management	3
2.1.1 Add Company	3
2.1.2 View Company	3
2.1.3 Bill	4
2.1.4 Bill Log	6
2.1.5 Bill Renewal	7
2.1.6 Trading Record	7
2.2 User Management	7
2.2.1 View User	8
2.2.2 View User IP	
2.3 System Management	10
2.3.1 Change Password	10
2.3.2 Order List	10
2.3.3 Information Statistics	10
2.3.4 OEM	10



	Shenzhen Corget Technology Co., Ltd
2.4 Sub-agent Management	
2.4.1 Add Sub-agent	10
2.4.2 View Sub-agent	
2.5 Manager	
2.5.1 Add Manager	10
2.5.2 View Manager	

# RealPTT Agent Platform Homepage

Agent Management Platform is a software which managing enterprise, user, order and it adoptive B/S pattern, which could through web to ma nagement enterprise and user.



Copy Right: Shenzhen Corget Technology Co., 1td. Guangdong ICP for 10233653-2

Login website: http://www.realptt.com/ptt/proxy

2 Shenzhen Corget Technology Co., Ltd



# The Function Of Agent Management Platform

Agent management platform is the platform use for managing extend of competence enterprise, which including add company, query company, bill management, bill log, transaction record, query user, query user IP, modify password, order list, statistical information and like that function. Agent administrator can through distributive account and password to regi ster port and start login by operator then management the enterprise an d order.

# 2.1 Company Management

### 2.1.1 Add Company

Agent administrator can add company account and this setting infor mation including: company account, password, company name. Account a nd password must be in English or number, company name must be nu mber, English letters or Chinese, the length can not be more than 32.

<b>Company Kanagement</b> Add Company View Company	Add Company-> Please input the info of the new	added account.		
Bill Log	Company Account		*Account must be in English or number.	
Bill Renewal	Password			
Trading Record	Confirm Password			
User Management	Company Name		*It must be number, English letters or Chinese, the length can not be more than 32.	
View User		Add		

# 2.1.2 View Company

Agent administrator can look over the information of company accou



nt, also here are 3 ways to look over the information of company account: (1) through the company name to check the account information directly; (2) through company account to check this information;(3) Click "View" directly then display total company account information.

Company Kanagement	View Company->							
	Company Name:	View	Company Account:		View Dis	play all: View		
	Sort:By Time   By Acco	unt   By Name						
	Start Time	Company Account	Company Name	User QTY	Status	Bill Management	Edi t	Export User Information
	2015-09-21 21:21:10	PatMcCabe	PatilicCabe	4	Normal	Nanage Log	Edit	Export
liser Tanagement	2015-11-13 15:43:55	Tyt	Tyt	7	Normal	Nanage Log	Edi t	Export
	2015-11-25 21:27:29	tesunho	tesunho	2	Normal	Nanage Log	Edit	Export
	2015-12-16 14-54-34	eutest1	eutest1	12	Normal	Nanage Log	Edit	Emort
	2010 12 10 110101							

Through "View" to show total company information, it can as the ti me, account, name these 3 ways to sort to easy find what you want to look company as soon as possible.

According to company account "test" to show the details operation



Inputting company account "eutest1", click "View" then click "bill m anagement" to enter into the interface of bill management, which can loo k and modify the details information, also click "Edit" to modify company name and password etc and still click "Export" to make these information to save EXCEL

#### 2.1.3 Bill



Agent administrator input that you need to see company bill manage ment. You can add, view, modify the company bill etc. For example, inpu t "eutest1" in the company account then click "view".

- (1) Bill type divide into annual, month bill and assign/take back annual account the details tariff standard of annual bill refer to RealPTT price packet service to carry out, month bill as one account deduct USD2.00 each month to carry out, month bill drop out of score.
- (2) Annual bill divide into add bill & add bill using account, add bill refer to the max purchase quantity of annual, it's able to carry only as long as input account quantity within the scope of max purchase quantity of annual; add bill using account need refer to remain annual account number, input the account number need to be within scope of annual account. Remaining account is through score recharge or special activity to get it, using the remain account which will not be deduct balance of account.
- (3) Assign / take back annual account means you can assign the annual account to one company, and that account start time is from you added that account on company platform, which is convenient to stockpile accounts on the company platform.

Company Management	Company Bill Management	->							*			
	Coppany Account: extent1 View Please input account											
	Resainder anount:4920 Remainder Arnual Account:30 Maximum purchase arnual account qty:49 Current Integral:0 Recharge with integral the user qty of the company:0											
	Bill Type Company Na 1 Tear-bill cutestl	2016-4-18	End time 2017-4-30	User QTY	Remark			Operate Add Bill	I.			
<b>User Management</b> View User	Restantil autorat	2016-4-10	Number of				Add	bill using account				
	Assign/Take	2010 4 10			Assign:Assign annual acco	unt to company.	Assia	n annual account				
Add Sub-agent	3 back annual eutest1	-	-		Take back:Take back annua company.	al account from	Take b	ack annual account				
View Sub-agent	Company Bill View all Order Num	er:	View	Start Time:	View	End Time:		View				
Add Manager	User Account:	View	Group II	):	View							
View Manager	Order Number Company Account	Start Time H	and time U	iser QTY	Order Renewal	Renew Month- order	Transfer Order	Description				
Change Password	212 eutest1	2016-02-10 20	016-08-11	2 N	Renewal •	Renewal	Transfer	A View Very				

5 Shenzhen Corget Technology Co., Ltd



### 1. Order Renewal

It's able to according to order number and start time or end time to looking for order, on the basic of you need then able to proceed order renewal, which divide into renewal for a month, funds renewal for a year, annual bill renewal for a year, part renewal and multi-month renewal, the user will be as situation to choose the best way to renewal.

View Company Bill Bill Log	Company Bill View all Order Nu User Account:	aber: Vie	Wiew Grou	Start T p ID:	lae: View View	End Time:	View	
Bill Renewal	Order Number Company Account	Start Time	End time	User QTY	Order Reneval	Renew Month- order	Transfer Descrip	tion
Trading Record	212 eutest1	2016-02-10	2016-08-11 15:00:00	2	No Renewal	Renewal	Transfer	
View User	211 eutest1	2016-02-23	2016-05-24 15:00:00	2	Renewal for a month? Funds renewal for a year>	Renewal	Transfer	
View User IP Sub-agent Management	195 eutest1	2015-12-16	2017-01-01 15:00:00	3	Part Renewal	Renewal	Transfer	

### 2. Transfer Order

It could as start time or end time to looking for the order, as the needed of user to proceed transfer order, make redundant account of company transfer to other company.

View Company Bill	View all User Account	Order Numb	er: Vie	W Grou	Start T p ID:	ine: View View	End Time:	View	
Bill Log Bill Renewal	Order Number	r Company Account	Start Time	End time	User QTY	Order Reneval	Renew Month- order	Transfer Order Descriptio	n
Trading Record User Management	212	eutest1	2016-02-10	2016-08-11 15:00:00	2	No Renewal	Renewal	Transfer	
View User	211	eutest1	2016-02-23	2016-05-24 15:00:00	2	No Renewal	Renewal	Transfer	

You can click "transfer" then it will be show below page, you can transfer account to another company platform.

Company Hanagement Add Company	Change order→
View Company R(1)	Please input company account and roll-out user qty.
Bill Log	Order Ruber: 212
Bill Renewal	Company Account: euterti Order Account Sm : 2
Irading Record	Remainder User GTY: 2 Transfer company account:
View User	Transfer User QTY:
View User IP	Submit

# 2.1.4 Bill Log



Inputting company account, click "View" then show the bill log list, bi Il log is record details order of company account.

Company Management Add Company	Company Bill Log->	
View Company Bill	Company Account: eutest1	View
Bill Log	Tine	Operate
Bill Renewal	2015-12-16 14:56:20	Succeed to check in orderOrder Number:21, company Account:eutest1, checkin Account Qty:1, start Time:2015-10- 15, end Time:2016-10-15.
Trading Record	2015-12-16 15:00:30	Succeed to check in orderOrder Number: 22, company Account:eutest1, checkin Account Qty:4, start Time: 2015-10- 15, end Time: 2016-10-15.

### 2.1.5 Bill Renewal

Inputting order number, click "View", platform will be show total users of this order, it can as user account or group ID to find user of this order to renewal then choose need to renewal user to proceed renewal for a year or a month.

Company Management	- Renew Part Of The Company Bill->	Î
Add Company View Company	Order Nuber:) View Select-Miser Account: View Group ID; View	N
Bill	Please input order number	

# 2.1.6 Trading Record

In the trading record, it can see all order situation of whole agent platform.

Nanagement His	torical Trading	Record->	•					
any pany	Start Time :		End Time:		View	v		
	Download trading r	ecord: Plea	se select mont	th 🔹				
	Trading Time	Trading Funds	Trading Type	Trading Balance	Trading Users	Remainder User QTV	Trading Renark	Order Log
	2016-04-19 00:04:40	-90	Expenditure anount	4830	0	36	Buy nonthly order	Succeed to buy order, order Number:236, company Account:conftr, user QTY:3, start Time:2016-4-18, end Time:2016-7-18
	2016-04-14 03:40:02	-40	Expenditure anount	4920	0	36	Buy nonthly order	Succeed to buy order, order Number:258, company Account:connc, user QTY:2, start Time:2016-4-13, end Time:2016-6-13

# 2.2 User Management

2.2.1 View User

Agent administrator can query information of user account through



4 ways: (1) through user name see account information directly; (2) through user account see account information; (3) input company name see the account information in this company; (4) click "View" then it will be show account information of all user.

Company Hanagement	/iew Use	r→								*	
View Company	User M	fane:	View Use	r Account:	View	V Phone Number:		View		11	
Bill	New Name States Report Other States States Place States Place States Place States										
Bill Log	Dispit	y company osci s.		Then Display a	the office of th	Theose select	on on other	T READE DER			
Bill Renewal	Start	Time:	End Time:	Vie	W (The creation ti	ime of users)				11	
Trading Record										1	
User Management	Sort :	By Time   By Account	t   By Company   By	/ Group   By Status	By Due Time						
View User		Expires time of order	Order Number	Account	Nane	Default Group	Conpany	Status	Online		
Sub-agent Management		2016-10-01 15:00:00	2	Pati	Radio 1	Test Group	PatlicCabe	Normal	Offline		
Add Sub-agent		2016-10-01 15:00:00	2	Pat2	Radio 2	Test Group	PatlicCabe	Normal	Offline		
View Sub-agent		2016-10-01 15:00:00	2	Pat5	Radio 3	Dolmen	PatficCabe	Normal	Offline		
Kanager		2016-12-16 15:00:00	18	Pat6	Control	Dolmen	PatNcCabe	Normal	Offline		

After get the user information, it can as time, number, account, company, group, status and order due time to arrange these user.

Company Hanagement	View Use	er->								Î
Add Company Vi.ew Company	User	Name:	View Use	r áccount :	View	V Phone Number:		View		I
Bill Log	Displ	lay Company Users:		View Display a	11: View Using	Status : Please selec	t• Online Status:	Please sele	ect 🕶	I
Bill Renewal Trading Record	Start	t Time:	End Time:	Vie	w (The creation t	ime of users)				
User Management	Sort	By Time   By Account	t   By Company   B	/ Group   By Status	By Due Tine					
View User View User TP		Expires time of order	Order Number	Account	Name	Default Group	Company	Status	Online	I
Sub-agent Tanagement		2016-10-01 15:00:00	2	Pat1	Radio 1	Test Group	PatNcCabe	Normal	Offline	1
Add Sub-agent		2016-10-01 15:00:00	2	Pat2	Radio 2	Test Group	PatMcCabe	Normal	Offline	
View Sub-agent		2016-10-01 15:00:00	2	Pat5	Radio 3	Dolmen	PatMcCabe	Normal	Offline	
Hanager		2016-12-16 15:00:00	18	Pat6	Control	Dolmen	PatMcCabe	Normal	Offline	

After queried user then also can look at the status, using status divide i nto "normal" & "pause" two situation.



any Management	View Use	r->							
Company									
Company	User 1	fane:	View Use	r Account:	View	V Phone Number:		View	
	Diml	Company Roman		Manu Display a	11. Mour Holne S	tatus - Daura	· Coline Status	Plazes cole	vet a
Log	Dispi	ty company opers.		view Display a	II. VIEW USING 2	ratus . rause	· John ine Status.	T lease sele	ici ·
Renewal	Start	Time:	End Time:	Vie	w (The creation ti	ime of users)			
ing Record					_				
Kanagement	Sort :	By Time   By Accoun	t   By Company   By	/ Group   By Status	By Due Tine				
Nanagement User Haer IP	Sort :	By Time   By Account Empires time of order	t   By Company   By Order Number	Group   By Status	By Due Tine	Default Group	Company	Status	Online
Nanagement User User IP agent Nanagement	Sort :	By Time   By Account Empires time of order 2016-03-16 15:00:00	t   By Company   By Order Number 54	Account neil3	By Due Tine Name neil3	Default Group neil	Company neil	Status Pause	Online
Hanagement User User IP agent Hanagement Sub-agent	Sort i	By Time   By Account Empires time of order 2016-03-16 15:00:00 2016-03-16 15:00:00	t   By Company   By Order Number 54 54	Account neil3 Tai	By Due Tine Name neil3 Tai	Default Group neil Drivers	Company neil neil	Status Pause Pause	Online Offline Offline
Tanagement User User IP agent Tanagement Sub-agent Sub-agent	Sort il	By Time   By Account Expires time of order 2016-03-16 15:00:00 2016-03-16 15:00:00 2016-03-16 15:00:00	t   By Company   By Order Munber 54 54 54	Account Account neil3 Tai dispatch	By Due Tine Name net13 Tai dispatch	Default Group neil Drivers	Company neil neil neil	Status Pause Pause Pause	Online Offline Offline
Nanagement User User IP agent Nanagement Sub-agent Sub-agent ger	Sort i	By Time         By Account           Empires time of order         016-03-16           15:00:00         2016-03-16           15:00:00         2016-03-16           15:00:00         2016-03-16           15:00:00         2016-03-16	t By Company By Order Nusber 54 54 54 54 Activation Paus	y Group   By Status Account neil3 Tai dispatch se Delete	By Due Tine Name net13 Tai dispatch	Default Group neil Drivers	Company net1 net1 net1	Status Pause Pause Pause	Online Offline Offline

After queried user, we can according to "online" & "offline" to look at the situation.

Choose you want to management account, you can make proceed for account activation, pause, deleted etc.

	er-/							
Uses	Name:	View Use	er Account:	Viev	V Phone Number:		View	
Disr	lay Comany lisers		View Display a	1. View IIsing	Status - Pause	• Online Status	· Please sele	ect •
			Tien stopady a					
Star	t Time:	End Time:	Vie	W (The creation t	ime of users)			
Sort	By Time   By Account	it   By Company   B	/ Group   By Status	By Due Time				
Sort	:By Time   By Account Expires time of	t   By Company   By Order Number	/ Group   By Status Account	By Due Time	Default Group	Company	Status	Online
Sort	By Time   By Account Expires time of order 2016-03-16 15:00:00	tt   By Company   B Order Number 54	Account neil3	By Due Time Name neil3	Default Group neil	Company neil	Status Pause	Online Offline
at	:By Time   By Account Expires time of order 2016-03-16 15:00:00 2016-03-16 15:00:00	tt   By Company   B) Order Munber 54 54	Account neil3 Tai	By Due Time Name neil3 Tai	Default Group neil Drivers	Company neil neil	Status Pause Pause	Online Offline Offline
nt 👘	By Tiae By Account Expires time of order 2016-03-16 15:00:00 2016-03-16 15:00:00 2016-03-16	t   By Company   B) Order Number 54 54 54	y Group   By Status Account neil3 Tai dispatch	By Due Time       Name       neil3       Tai       dispatch	Default Group neil Drivers	Company neil neil neil	Status Pause Pause Pause	Online Offline Offline

# 2.2.2 View User IP

Enter into user account, click "View" then look at IP address of register.

Company Management	View User IP->	^	î
Add Company			
View Company	User Account: Cerica View		
Bill			
Bill Log	Agent Name: Brids		
Bill Renewal			



# 2.3 System Management

### 2.3.1 Change password

Change password of agent account.

Bill Bill Log	Cha	ange Password->		Î
		Please input new password.		I
		01d Password:		1
User Management		Input Password:		1
		Input Password Again:		1
Sub-agent Management			Change	

### 2.3.2 Order List

Check total order information of added company, according the order number, end time, company account, user account and group ID to check it.

Bill Bill Log Bill Renewal Trading Record	Order B U	alance & View all ser Acco	> nount:4830 H Order Num unt:	lemainder Us aber:	er QTY:36 Vie /iew Group	w End	Tine:	Vie	View	e Company Account:	V	liew	
View User		Order Number	Company Account	Company Name	Order Time	Start Time	End Time	User QTY of order	Remainder Users	Order Renewal	Monthly Order Reneval	Transfer Order	Renark
Sub-agent Management		2	PatllicCabe	PatllicCabe	2015-09-21 21:23:13	2015- 09-21	2016-10- 01 15:00:00	5	2	No Renewal	Renewal	Transfer	
Add Sub-agent View Sub-agent		4			2015-10-15 23:19:12	2015- 10-15	2016-10- 16 15:00:00	0	0	No Renewal	Renewal	Transfer	
<b>Manager</b> Add Manager		6			2015-11-03 14:34:57	2015- 11-02	2016-11- 16 15:00:00	0	0	No Renewal	Renewal	Transfer	

### 2.3.3 Information Statistics

Showing the total company & registered users & using users & online users of added company at agent platform

Bill Bill Log	Înf	formation statistics->		Î
		Total Company Qty:	55	1
Trading Record		Registered Users:	198	1
User Management		Using Users:	190	1
View User		Online Users:	6	1
		Remaining User QTY:	36	1
2.3.4 OE	M			



We can OEM your domain, just only need you to apply for a domain as your

system domain, the pic as below

Bi11	^	Company Picture Management-	>	Î	^
Bill Log					
Bill Renewal Trading Record		Set up domain:	Change	l	l

We can OEM the company and agent platform login page, you can change any

picture if you need, like your logo, your company picture etc, and now our login

page as the below picture,



The homepage picture also can OEM your logo, and when you changed this picture then you can change the left side color too, now our company homepage and left side is using ourselves.

oper monoone		
View User View User IP		SIMART-PTT Trueing Intercom System Management Parton
Sub-agent Hanagement Add Sub-agent View Sub-agent	Homepage Picture:	透露文件         未选择任何文件         Change         *decement the dimension ratio(width : high) of picture is         No.1           10:1         Restore the default picture         No.1         No.2         No.1         No.1         No.1         No.2         No.1         No.1         No.2         No.1         No.2         No.1         No.2         No.2
Add Manager View Manager System Managenent Charge Password	The color of Menu:	FFFFFF Change . Restore the default color

When you finished all steps, then the company platform and agent platform login website will be show as below,



11 Shenzhen Corget Technology Co., Ltd



# 2.4 Sub-agent Management

### 2.4.1 Add Sub-agent

This Sub-agent features same as agent platform, just for customers to management their dealer, because customers not certainly to sell this radio to final user, so also need Sub-agent platform.

Bill	Add Sub-agent->
Bill Log	When a land the last of the new odded eccent
Bill Renewal	Please input the into of the new subsci account.
Trading Record	Agent account: *Account must be in English or number.
User Management	Login password:
View User	Confirm password:
View User IP	Agent company:
Sub-agent Management	Agent area:
Add Sub-agent	Full name:
View Sub-agent	Nobile phone:
Lanager	Telephone:
Add Manager	Identification makers:
View Manager	Set the country of agent: Not defined •
Sweten Tapagement	Add

# 2.4.2 View Sub-agent

You can through View Sub-agent to view your all sub-agent on your agent platform.

Bill	^	View Sub-agent->	
Bill Log		Agent name: View Agent account: View Agent contract status: Please choose •	
Bill Renewal	н.	Display all: View	
Trading Record			
User Management		Start time: End time: View	
View User		Total number Renaining User	
View User IP		Agent account of orders QTY Area Agent company name Agent name Status status Agent anagement Edit	

# 2.5 Manager

### 2.5.1 Add Manager

Add manager means someone can user account to login your company platform, because sometimes you don't have time to management this company or users, so you need someone to help you to management, and this



manager rights divide view information and management company. View information means this manager only just can view some details info, unable to change anything from this platform, Management company means this manager has same rights as yours, can change company, add company etc.

Bill	^ Ad	d Manager Account->			Î î
Bill Log					
Bill Renewal		Please input the info of the new	added account.		
Trading Record		Manager account:		Account must be in English or number	
User Management		Password:			
View User		Confirm Password:			
View User IP		Manager Rights:	View information •		
Sub-agent Nanagement		4	View information > Management company		
Add Sub-agent			in a second s		

# 2.5.2 View Manager

You can delete this account anytime, and you also can set up multi account to login this platform and management this platform, which is depend on you.

Bill	^ Vie	w manager->			Î
Bill Log					- 1
Bill Renewal		Account	Type	Delete	
Trading Record		Erica	Management Syste •	Delete	